

ISS portal

Instructions for Registered Tungsten Network users

- As a registered Tungsten Network user, you can access your invoice status online – at no cost. This includes all invoices sent to Mondelēz International (including its affiliates).
- Going forward please use Tungsten Network to view the status of your invoices, as our helpdesk will no longer be able to provide updates on invoices unless they are overdue.
- Using your Tungsten Portal account, you can:
 - ☐ Check your invoice has been successfully delivered and received
 - ☐ Check if there are any issues with your invoice. If it's been rejected by us we will tell you what is wrong so that you can quickly rectify
 - ☐ Check your payment due date for Approved invoices
 - ☐ Check your payment reference number for Paid invoices

Get started today - Simply [log in to your account](#) to start viewing the status of your invoices.

- For further information, visit our dedicated [microsite](#).
- If you don't see ISS available withing your account please contact [Tungsten Helpdesk](#).

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Instructions for Non-registered Tungsten Network users

- The Tungsten Network offers a **free Invoice Status Service** that gives you **full visibility** of your invoice processing and payment status. This enables you to become more productive and spend less time chasing payment status.
- Through your Tungsten Network account, you can:
 - ☐ Check your invoice has been successfully delivered and received
 - ☐ Check if there are any issues with your invoice. If it's been rejected by us we will tell you what is wrong so that you can quickly rectify
 - ☐ Check your payment due date for Approved invoices
 - ☐ Check your payment reference number for Paid invoices
- Getting Started – [REGISTER NOW](#)
- For further information, visit our dedicated [microsite](#).